



WHEN WE CREATE A GOOD BRAND, WE OPEN A PORTAL TO THE FUTURE.

Satisfaction Survey

I. Objective

After this training module, you will be able to:

Access and respond to Petrobras' satisfaction survey

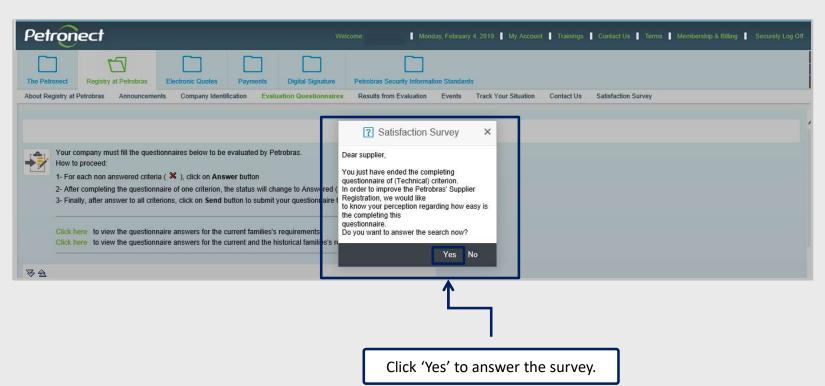
Note: * In order to adapt the process of registration of Petrobras suppliers to Law 13303/16, as of 01/22/2018, the Certificate of Registration and Cadastral Classification (CRCC) and the Simplified Registration Statement (DRS) are no longer issued. Both certificates ceased to exist, and a single document, the Cadastral Register Certificate (CRC), became effective.





III. Evaluation Questionnaires

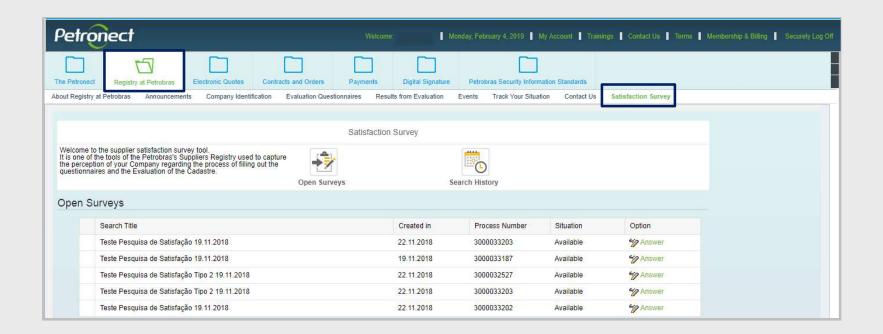
After sending the questionnaire, a message will be displayed suggesting a response to the Satisfaction Survey.





How to access the Satisfaction Surveys on the portal

Access the menu "Registry at Petrobras", submenu "Satisfaction Survey".

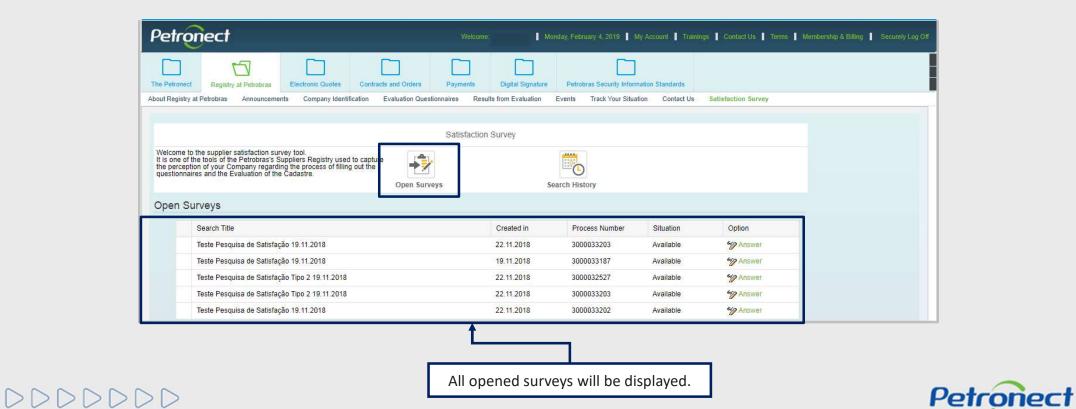






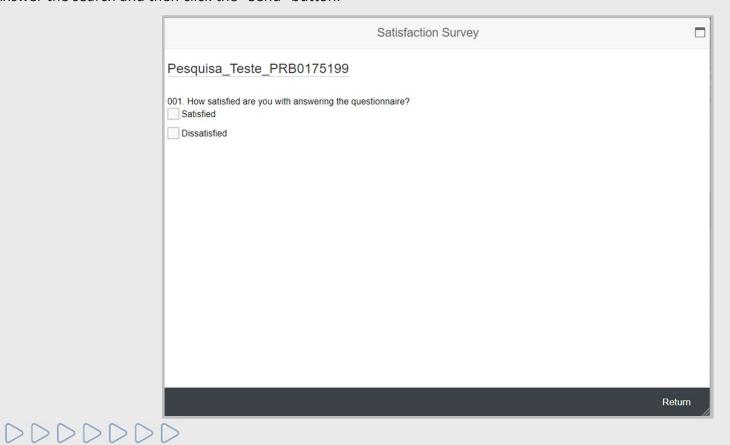
How to access the Satisfaction Surveys on the portal

The satisfaction surveys that are open and available for response are displayed.



How to access the Satisfaction Surveys on the portal

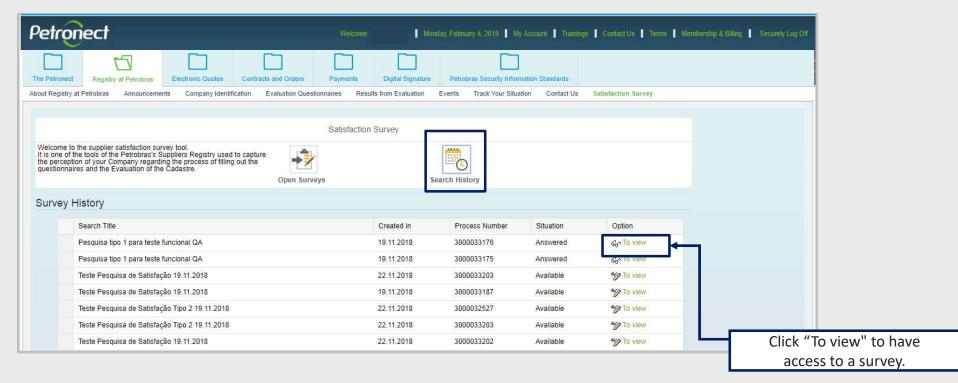
Answer the search and then click the "Send" button.





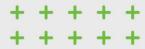
How to access the Satisfaction Surveys on the portal

All searches will be available in "Search History".













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